# Ramsay Health Care introduces Real-Time Hospital Updates

## We are thrilled to announce the launch of Ramsay Patient Tracking

Our new messaging service is designed to help you and your loved ones stay connected during treatment. Now available for surgical admissions.

#### **Real-time updates**

You can nominate one trusted contact to receive updates by text message each time your wristband is scanned.

Messages will be sent to your chosen contact:

- When opting in on Admission
- When entering Surgery
- When entering Recovery
- When you are settled into the ward, or if day case, discharge time and location information will be sent to your contact.

#### Bring you peace of mind

We'll keep your contact informed on your treatment progress so you don't have to; letting you focus instead on your care and recovery.

### Pick-up and visiting

After treatment, we will notify your contact when you are ready for pick up or when you are settled in one of the hospital wards.



