REPORT





GROWING WITH OUR COMMUNITY TO PROVIDE EXCELLENT HEALTH CARE

- OUR VISION

Linda Harris, Clinical Nurse Manager of the Special Care Nursery, with one of the many newborns delivered at our hospital in 2012. Joondalup Health Campus (JHC) is the major hospital for people living in Perth's northern corridor.

Our staff treat public and private patients. We have been contracted by the State Government to treat public patients since 1996 – the longest such contract in Western Australia.

JHC is managed by Ramsay Health Care – Australia's largest and most respected private hospital operator with 66 hospitals nationwide. In Western Australia, we also operate Hollywood Private Hospital, Attadale Private Hospital and Glengarry Private Hospital.

Ramsay Health Care holds a 20-year contract to provide a range of services to public patients. This

contract, which is managed by the North Metropolitan Health Service, specifies an annual maximum operating budget and required levels of activity. The contract is set to be extended by 10 years on completion of the current \$393m redevelopment in 2013.

We are funded for activity or for each patient treated. This funding model which has been in place since 1996 provides value for taxpayers as we are only paid when we treat a patient. The model is now being rolled out across the nation's public hospitals.

Under our contract, we are required to report regularly to NMHS on a range of performance indicators such as waiting times, safety and complaints. We are also required to meet the same or higher standards than the State's public hospitals.

The Department of Health's Licensing and Accreditation Regulatory Unit inspects facilities, staffing and equipment annually. Independent auditors review our coding, invoicing, activity, quality, reporting and administration each year. JHC has received an 'A' rating every year since 2006.

Under our contract, we are also permitted to offer services to private patients. We are fortunate to have some of WA's top specialists working at JHC. In 2013, we take our service to private patients to a new level with the opening of the first new private hospital in the northern suburbs for over 33 years.

EXECUTIVE MANAGEMENT TEAM

Karina Anderson

Mary Ferrier

Ray Dunne

Sean Hubbard

James Miller

Robert Morrison

Dr Richard Saker

Dr Simon Wood

Colette Young

CEO REPORT

The past 12 months have seen phenomenal growth at Joondalup Health Campus. As Perth's northern suburbs grow, so do we.

Record numbers of patients were treated at the hospital during 2011-12. A total of 107,774 people were treated in our Emergency Department or After Hours GP increased by 17 per cent. Paediatric emergency attendances were up an incredible 30 per cent - a terrific thumbs up to the new paediatric emergency department which opened in 2011.

Over the course of the year, we admitted 57,449 patients – a 21 per cent increase on the previous 12 months. Our surgeons performed 19,181 operations – up nine per cent - and we delivered 2,741 babies - a 16 per cent increase.

Against this backdrop, I am proud to report we were one of just two

hospital's to successfully deliver the State Government's Four Hour Rule Program in October 2011 – 85 per cent of patients left our Emergency Department within four hours.

We have celebrated major milestones in our \$393m redevelopment which continues Clinic. Adult emergency attendances to track under budget and ahead of schedule.

> The new theatre block – a major piece of our redevelopment jigsaw - opened. The facility houses 12 new operating theatres, a six bed intensive care unit, nine bed high dependency unit and a 10-bed coronary care unit as well as extensive back-of-house services.

> Using some of the savings from the wider project, we upgraded and expanded our Special Care Nursery so we can accommodate more newborn babies from the northern suburbs. This has minimised the separation of

parents and their newborns who may otherwise have been transferred to hospitals in Perth.

The redevelopment is on course for completion in 2013 with the opening of the new 145-bed private hospital, an additional specialist medical centre, a 25-bed day surgery centre and a multi-deck car park.

A new onsite clinical school opens in early 2013. The school represents a unique partnership between Ramsay Health Care, which manages the campus, the Federal Government, the University of Western Australia, Curtin University and Edith Cowan University. It will provide training facilities for the doctors, nurses and allied health professionals of the future.

Our staff continue to be the lynchpin of our success. Unlike many hospitals, we do not have staff shortages. Our staff turnover

is significantly lower than the national average. Our staff also have a remarkable 'can do' attitude which we continue to nurture as we grow.

We have invested in training for our senior managers, team leaders and future team leaders. We are actively managing our culture to develop an even more constructive culture and improve our performance against a range of indicators including safety, quality and care.

Few hospitals in Australia are experiencing our levels of arowth – both in terms of patient activity and physical infrastructure. Collectively, our staff bring the right combination of skill, goodwill, commitment and humour to make it all work.

Kempton Cowan

Chief Executive Officer



What a year – we take a look back on a record-breaking 12 months.

HIGHLIGHTS

JULY

Our '50+' benefits and incentive program for staff aged 50 years and over is launched nationally by Ramsay Health Care.

AUGUST

Local member for Ocean Reef Albert Jacob officially opens the expanded Special Care Nursery on behalf of the State Government.

SEPTEMBER

We test our capacity to respond to a mass casualty incident in an emergency management training exercise.

OCTOBER

Nurse Therapist Mark Morton is named 2011 Mental Health Employee of the Year at the Mental Health Commission Good Outcome Awards We also delivered the State Government Four Hour Rule Program.

NOVEMBER

More than 500 potential employees flock to our Careers Open Night to check out job opportunities as the hospital grows.

DECEMBER

We practice our response to a possible chemical, biological or radiological incident in further emergency training.

JANUARY

Eight local nursing students started work at the hospital as part of our innovative EN Registration Nurses Program which enables students to learn valuable on the job skills.

FEBRUARY

Ocean Reef MLA Albert Jacob and Wanneroo Mayor Tracey Roberts are re-elected chair and deputy chair of our Community Board of Advice.

MARCH

WA Health Minister Dr Kim Hames (pictured) officially opens the new theatre block – a major milestone in our \$393m redevelopment.

APRIL

Consultant Paediatrician Dr Desiree Silva is appointed our first Professor of Paediatrics.

MAY

We recognised International Midwives Day in celebration of the hospitals recent baby boom with deliveries up 16 per cent.

JUNE

Over 100 local community members helped us to commemorate our history and celebrate our future as we officially named our new ward block the Wanneroo Wing.

Students from Edith Cowan University posed as patients caught up in a chemical incident as part of an exercise to test our emergency response processes in December

PUTTING PATIENTS FIRST

We have a culture of continuous improvement. We strive to improve the way we work for the benefit of patients who are our number one priority. Here are 10 examples of the initiatives we implemented during the year.

Improved incident reporting

All clinical and non-clinical incidents are now recorded electronically. This has helped to speed up the reporting process and also eradicates the risk of paper-based reporting forms being lost.

Faster emergency care

Appointing a new nurse coordinator in the Emergency Department has improved the flow of patients through the department reducing waits for patients requiring a bed on a ward and for those in the waiting room.

Quicker radiology results

An online X-ray imaging system was rolled out enabling doctors to view patients' medical images and reports instantaneously via a computer, iPad or smartphone.

Smoother transfers

Our bed managers now work until 10pm on weekdays to ensure smooth transfers for emergency patients requiring a bed on a ward.

More time to care

Using six sigma and lean-thinking business management tools, we analysed the way we work to identify further opportunities to improve the way we care for patients.

Looking after veterans

The Better Discharge Planning program for Department of Veteran Affairs patients has been rolled out. The program aims to reduce readmissions and premature admissions to residential aged care by providing veterans with access to a range of support services when they return home from hospital.

More comfortable stay

New flat-panelled high definition television sets were installed at every patient bedside.

State-of-the-art laundry

We upgraded and expanded our onsite laundry facilities to ensure patients can continue to enjoy the highest standards in bed linen cleanliness.

Better informed mums

In an Australian first, our maternity team created an information DVD for expectant mums to help them to understand the anaesthetic options available to them during labor.

Improving stroke outcomes

A new checklist for occupational therapists caring for stroke patients has helped to improve treatment plans and outcomes for patients.



A PATIENT'S STORY: BERENICE SIEBER

When Quinns Rocks residents Berenice and Chris Sieber think of their daughter Sophie, they think of her as a special one – a special eight 'ones' to be exact.

Born at 11am on 11/11/11, Sophie Elke Sieber had already made history with only a one in 100-year chance for her to be born on the lucky date. But Sophie's proud remember. I am so thankful to the JHC parents were gobsmacked when obstetrician Althea MaGee announced the a special moment in our lives." birth at 11am.

The special date continued a remarkable association with numbers and significant moments for the Sieber family. "We got married on the 08/08/08," Mrs Sieber said.

"Having a child is a miracle in itself but having a child born on such a rare set of numbers really makes her birth one to staff for helping our family make this such





Joondalup Health Campus is not only growing physically, our team is also growing. We have more doctors, nurses and allied health professionals than ever before who work together to provide excellent health care to our growing community.

Already one of the biggest employers in Perth's northern suburbs, we are recruiting additional staff as new facilities open. Work is now well advanced on the new private hospital which will deliver an additional 145 beds in early 2013. In preparation, we are recruiting more specialists, more nurses, more allied health professionals and more support staff.

In light of this rapid growth, we have taken steps to ensure the hospital continues to be a great place to work. We are fortunate to have no major staff vacancies and minimal turnover. Some departments even have waiting lists for positions.

We are highly protective of our unique culture – the flexible 'can do' attitude of staff who enjoy coming to work every day. Our culture is also shaped by 'The Ramsay Way' which encapsulates how we aim to work.

ONE TEAM ONE DIRECTION

We understand how workplace culture can impact performance including safety and quality of care. As part of our program to further strengthen our constructive or 'can do' culture, we expect all staff and clinicians to work as 'One Team One Direction':

- Individuals contribute to team goals and targets
- We solve problems with other departments and with the 'big picture' in mind
- We are mutually accountable

 we share resources and trust other team's expertise and rely on their work
- We work in teams while we debate issues as strongly as necessary, once we decide we support the decision.



A NURSE'S STORY: VANESSA TRAN

Emergency Department Clinical Nurse Manager Vanessa Tran is this year's winner of the prestigious Ramsay Health Care WA Nurse Manager of the Year Award.

Vanessa, who has worked at the hospital since 2002, epitomises the 'can do' attitude of those who work at JHC. With steely determination laced with a relaxed management style, she has steered her team through unprecedented change and challenges.

The Emergency Department is on the frontline when it comes to experiencing the rapid growth in Perth's northern corridor. Patient attendances are up 24 per cent. Emergency ambulance presentations are up 33 per cent. Emergency admissions to wards are up 30 per cent.

With calm leadership, Vanessa has helped the emergency nursing team to grow and adapt to their ever changing working environment. They have continually reviewed their processes to find better ways of working that benefit patients.

Against this challenging backdrop, Vanessa was also part of the leadership team responsible for the opening of the new Emergency Department. Through meticulous planning and communication, the transition from one department to another – potentially fraught with problems – was without incident.

"Over the past decade I have watched the hospital grow to accommodate the needs of the community," said Vanessa. "This growth has naturally resulted in my team and I having to initiate major changes to the way we work – especially when it came to relocating the ED. To receive such a prestigious award is a compliment to my fantastic team."

PERFORMANCE

We treated record numbers of patients between July 2011 and June 2012 and reported some of the biggest increases in activity of any hospital in Australia.

The opening of additional facilities such as 12 operating theatres, the expanded Special Care Nursery and new intensive care, high dependency and coronary care units, has been timely enabling us to accommodate this extra demand.

Emergency

The busiest Emergency Department in Western Australia broke new records during the year in what was the first full year of operation for our new adult and paediatric emergency departments.

While adult attendances increased by 17 per cent, the number of children treated in our dedicated paediatric Emergency Department jumped 30 per cent. A further 19,207 people presented at the After Hours GP Clinic.

There was a big jump in the number of emergency ambulances presenting – up one third on the previous 12 months. By June 2012, an average of 37 ambulances per day were arriving at the doors of the Emergency Department.

This surge inevitably led to some ambulances having to wait for their patients to be admitted while others with more serious conditions were treated – we endeavoured to minimise these delays where possible.

Emergency	Number	% Change	
Adult emergency attendances	67,701	+17%	
Paediatric emergency attendances	20,866	+30%	
Total emergency attendances	88,567	+24%	
After Hours GP attendances	19,207	+5%	
Emergency admissions to wards	32,093	+13%	
Emergency ambulance presentations	12,834	+33%	

In common with Emergency Departments across Australia, all patients are assessed by a senior nurse on arrival. Patients are prioritised into one of five groups depending on the severity of their condition. Patients in category 1 are seen immediately while patients with less serious conditions will wait.

There was a big increase in the number of patients presenting with life-threatening, emergency or urgent conditions and a drop in the numbers presenting with non-urgent complaints.

Patient acuity	Number	% Change
Resuscitation (category 1)	470	+22%
Emergency (category 2)	10,625	+17%
Urgent (category 3)	29,001	+31%
Semi-urgent (category 4)	44,274	+9%
Non-urgent (category 5)	1,619	-9%

patients.

Using 'Lean Thinking' and 'Six Sigma' management tools, frontline staff across the hospital reviewed many of our processes and eliminated duplications and inefficiencies.

These changes successfully reduced waiting times for patients and also enabled us to boost the operating capacity of the emergency department without physical expansion. This work continues in 2012.

Emergency waiting times

Hundreds of staff in the Emergency Department and on wards participated in a program to reduce waiting times for emergency

In October 2011, we were one of just two hospitals in Perth to deliver the State Government's Four Hour Rule Program when 85 per cent of emergency patients left the emergency department within four hours.

"[Joondalup Health Campus] provides a fantastic service"

Health Minister Dr Kim Hames (Speaking in Parliament on 28 March 2012).

"Kempton Cowan and his team" at Ramsay Health Care are doing a bang-up job."

Opposition Health Spokesman Roger Cook (Speaking in Parliament on 28 March 2012).



PERFORMANCE

Inpatients

Record numbers of patients were admitted to the hospital for planned care. A total of 8,430 public patients had elective surgery – in line with the requirements of the North Metropolitan Health Service. Almost all patients were treated within clinically recommended timeframes.

Clinicians in our public antenatal clinics and maternity ward are on the frontline of the northern suburbs baby boom. There were 1,988 public births in 2011-12 - up 16 per cent compared with the previous 12 months.

Quality measures

We performed well against a range of quality indicators including formal complaints, hospital acquired infections, and in patient and staff satisfaction surveys.

Our formal complaint rate held study at two per cent of total patients treated. There were no infection outbreaks on our wards.

Our biannual survey of staff showed a 10 per cent increase in satisfaction compared to 2010. We recorded a staff satisfaction score of 64.4 out of 100 which is in line with the national hospital average. This is a significant achievement given the scale of change underway at the hospital.

Indicator	Score	Change v 2011-12
Patient complaint rate	2.0%	No change
Staff satisfaction As measured by Press Ganey in April 2012	64.4	Up 10%
Hospital-acquired infection outbreaks	Nil	No change
Patient satisfaction As measured by WA Health in 2011	75	Up 10%



GROWING WITH OUR COMMUNITY

The opening of the new theatre block marked a major milestone in the redevelopment. The facility includes 12 new operating theatres, a six-bed intensive care unit, a nine-bed high dependency unit and a 10-bed

Our \$393m expansion of Joondalup Health Campus continues to track under budget and ahead of schedule. We opened extensive new facilities during the year.

The existing Special Care Nursery has been transformed following a \$3m upgrade. The unit now has 16 neonatal cots – twice as many as before – and spans 325m2 - four times its original size. The upgrade was funded through savings from the wider redevelopment. The additional cots will enable staff to look after the growing number of high-risk babies being born to women living in the local community.

coronary care unit. It also includes extensive back-of-house services including the laundry, stores and a central sterile supply department.

The new operating theatres are among the most advanced in Australia. They include four state-of-the-art iSuites with video and touch screen technology to enable surgeons to view and capture images from inside the body while they operate.

The redevelopment program is on course for completion in 2013. The hospital's first cath lab opens in Spring 2012. The new 145-bed private hospital is set to admit its first patients in Sumer 2013.

GREEN DEVELOPMENT

In conjunction with John Holland Group, we have taken an environmentally –friendly approach to our redevelopment where possible. Initiatives include:

- Limestone rock excavated from the site has been crushed onsite and re-used.
- Scrap steel, metal, plasterboard and gyprock offcuts and scraps are recycled instead of being sent to landfill.
- Leftover bricks are returned to the manufacturer to be used elsewhere.
- A special paint wash down facility is used onsite for washing paint brushes and rollers preventing contaminated water going into the storm water or sewer systems.
- Grasstrees and zamia palms were removed prior to construction and will be returned to the site when building is finished.
- Site workers receive a stainless steel travel mug when they commence reducing the need for foam or plastic cups.



COMING IN 2013



Joondalup's first standalone private hospital opens on the campus in early 2013.

The 145-bed facility is the first new hospital in Perth's northern suburbs since 1980 when the Wanneroo Hospital opened. In 1996, it reopened as a public private partnership and renamed Joondalup Health Campus.

The new Joondalup Private Hospital is being built adjacent to the existing hospital. It will offer a range of inpatient services including aged care and rehabilitation, obstetrics, medical services and surgery. The five storey building links with a new specialist medical centre and a new clinical school.

Unusually for a private hospital, staff will treat patients requiring emergency and planned care. Few private hospitals in Australia treat emergency patients. Emergency patients will be able to elect to be admitted to the private hospital when in the Emergency Department.

The opening of the hospital marks a major milestone in the \$393m redevelopment of the campus – it frees up 117 beds in the existing hospital for public patients enabling the full benefits of the expansion to be realised.

BUILDING A UNIQUE CLINICAL SCHOOL

A \$17m clinical school is set to open in early 2013. The clinical school is being built as part of a unique partnership between Ramsay Health Care, which manages the campus, the Federal Government, the University of Western Australia, Curtin University and Edith Cowan University.

The clinical school is located alongside the new Joondalup Private Hospital and adjacent to the existing 500-bed hospital. The school includes lecture theatres and meeting rooms. It will be used to train the doctors, nurses and allied health professionals of the future.

Curtin University



already provides training to hundreds of undergraduate and postgraduate doctors, nurses and allied health professionals. They experience a unique mix of treating public and private patients within a single hospital.

Joondalup Health Campus

Building an onsite clinical school takes this relationship to a new level. It provides new training facilities for students and helps foster links with people who may well become our future employees.



STORY: DESIREE SILVA

A SPECIALIST'S

Consultant Paediatrician Dr Desiree Silva is closely with the Telethon Institute for the hospital's first Professor of Paediatrics.

Prof Silva joins a growing number of doctors at the hospital who also hold university positions. The Professor of Paediatrics position is funded by Ramsay Health Care, the University of Western Australia and the WA Department of Health.

As the major hospital for Perth's northern suburbs, we treat thousands of local children every year. We are committed to providing the very best care to our young patients and ensuring they benefit from the latest medical advances. Appointing a Professor of Paediatrics is part of our commitment to provide excellent health care to our growing community.

Prof Silva has worked at our hospital for many years and is a valuable member of our team. She has an impressive clinical and research record and has worked

Child Health Research for many years. She is currently completing a PhD on the early risk factors and outcomes of children diagnosed with Attention Deficit Disorder and will help shape the research agenda at UWA.

"I am deeply honoured to be appointed the first Professor of Paediatrics at Joondalup Health Campus," said Prof Silva. "The Paediatrics Department is one of the fastest growing areas of the hospital and includes our dedicated paediatric emergency department, special care nursery and inpatient ward.

"We have a growing junior doctor training program. My focus will be to ensure we provide the very best training to these paediatricians of the future as well as furthering my research into conditions affecting children."



LISTENING TO OUR COMMUNITY

The Community Board of Advice provides input into the direction, development and service of the hospital as well as advice and feedback to the management of JHC. They are also our representatives n the community.

Board members meet every two months. The board comprises community representatives and representatives from Carers WA, the Health Consumer Council, the City of Joondalup, the City of Wanneroo, Department of Health and State Government.

It includes representatives from the hospital's executive management team – Deputy Chief Executive Officer, Director of Nursing and Corporate Affairs Manager.

The Board is a requirement of our contract with the North Metropolitan Health Service to treat public patients.

The role of the Board is to:

- Provide advice on the Hospital's strategic direction in light of the requirements of the community served with consideration to the overall direction and policies of Ramsay Health Care.
- Ensure the developments undertaken by the Hospital, whether physical or service based, meet the strategic direction.
- Advise on the marketing/public relations of the Hospital to the communities served.
- Advise on the roles the Hospital can undertake in regard to the community's needs of health services or related matters.
- Ensure that the quality of services provided is consistent with the Hospital's philosophy to quality as outlined in the vision, mission and values of the Hospital.
- Make recommendations to the Operator concerning the delivery of services to patients of a range, quality and responsiveness reasonably expected by the local community.

SERVING MEMBERS IN 2011 - 2012

Mr Albert Jacob MLA

Chair State Government representative

Mayor Tracey Roberts

Deputy Chair Community representative

Cr Ian Goodenough City of Wanneroo representative

Mr Craig Leatt-Hayter Department of Health representative

Russel Nelligan Disability Representative

Ms Glynis Monk Carers'WA representative

Chilekwa Mwaba Multicultural Representative

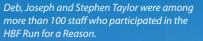
Mr Tony O'Gorman MLA Community representative

Cr Philippa Taylor City of Joondalup representative

Ms Stephanie Williamson Health Consumers' Council representative

Ms Nadia van der Woude Community youth representative

Ms Trona Young Community representative







GIVING BACK TO OUR COMMUNITY

- AUSTRALIA'S BIGGEST MORNING TEA
- BLACK SWAN STATE THEATRE COMPANY PRODUCTIONS
- CANCER COUNCIL'S RELAY FOR LIFE
- CITY OF JOONDALUP VALENTINE'S DAY CONCERT
- HBF RUN FOR A REASON
- RUOK? DAY
- TELETHON
- TRIATHLON PINK
- VOLUNTEERING WA
- WA HEALTH NURSE OF THE YEAR AWARDS

JHC is a community hospital in more ways than one. We provide emergency and planned hospital care to thousands of people living in Perth's northern corridor. We are also one of the region's biggest employers with over 2250 staff. But we also believe in putting back into our community and helping it to grow and be healthy.

As a founding member of the Joondalup Business Association, we support local businesses where possible. We sit on the boards of a number of local organisations including Edith Cowan University and the West Coast Institute of Training.

We contributed financially as a major sponsor to the City of Joondalup's Valentine's Day Concert which attracted over 7,000 people in 2012. We donated thousands of dollars to Telethon WA, the Cancer Council and many other good causes.

As part of Ramsay Health Care, we participate and invest in WA's prominent community events including HBF Run for a Reason, Triathlon Pink, Relay 4 Life, R U OK Day, International Women's Day and Australia's Biggest Morning Tea. We also support the WA Ballet and the Black Swan State Theatre Company.



AFTER-HOURS GP AGED CARE AND REHABILITATION ANAESTHETICS BREAST SURGERY CARDIOLOGY DIETETICS EAR, NOSE AND THROAT EMERGENCY MEDICINE ENDOCRINE SURGERY ENDOCRINOLOGY FACIO-MAXILLARY FERTILITY GASTROENTEROLOGY GENERAL MEDICINE GENERAL SURGERY GYNAECOLOGY HAEMATOLOGY HEPATOBILIARY AND ONCOLOGIC SURGERY INFECTIOUS DISEASES INTENSIVE CARE NEONATOLOGY NEUROLOGY NEUROSURGERY OBSTETRICS OCCUPATIONAL THERAPY ONCOLOGY OPHTHALMOLOGY ORTHOPAEDIC SURGERY PAEDIATRIC MEDICINE PAEDIATRIC SURGERY PAIN MANAGEMENT PALLIATIVE CARE PHYSIOTHERAPY PLASTIC AND RECONSTRUCTIVE SURGERY PSYCHIATRY RESPIRATORY RHEUMATOLOGY SOCIAL WORK SPEECH THERAPY UROLOGY VASCULAR SURGERY

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BREAST SURGERY

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SOME OF THE BENEFITS OF WORKING AT OUR HOSPITAL

Baby-friendly hospital

New mums – patients and staff are encouraged to breastfeed their babies for as long as possible.

Car parking

All staff are eligible for free car parking either onsite or offsite nearby.

Bicycle facilities

Lockers, showers and bicycle storage facilities are available.

50 Plus Program

The 50 Plus Program offers a range of benefits to employees aged 50 years and over. These include discounts and a variety of flexible working options including purchasing additional leave.

Hospital discounts

Permanent staff and their families are eligible for a \$500 discount on private hospital fees at any Ramsay Health Care hospital. Staff are also eligible for corporate rates for private health insurance from a range of private health insurers.

Ramsay Employee Club

The Ramsay Employee Club offers discounts on a range of products and services including shopping at Big W, BWS Liquor, Dan Murphys, Dick Smith, Tandy and Woolworths.

Salary packaging

Employees can reduce the amount of tax they pay by salary packaging expenses including self-education, superannuation contributions, novated leases, laptop purchases and professional membership fees.

Social Club

The JHC social club offers a range of discounts and fun events throughout the year.

Study assistance

All staff can also apply for study leave for work-related education.

Vacation Care

JHC was the first hospital in WA to offer onsite child care during school holidays. Our Vacation Care program is staffed by qualified childcare workers and is fully accredited.

For career opportunities visit www.joondaluphealthcampus.com.au

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