

Joondalup Health Campus 2011 Annual Report



growing with you

JOONDALUP |
HEALTH CAMPUS |

Our Services

After-hours GP
Aged care and rehabilitation
Anaesthetics
Breast surgery
Cardiology
Critical care
Dietetics
Ear, nose and throat
Emergency medicine
Endocrine surgery
Endocrinology
Facio-maxillary
Fertility / IVF
Gastroenterology
General medicine
General surgery
Gynaecology
Haematology
Hepatobiliary and oncologic surgery
Infectious diseases
Intensive care
Neonatology
Neurology
Neurosurgery
Nuclear medicine
Obstetrics
Occupational therapy
Oncology
Ophthalmology
Orthopaedic surgery
Paediatric medicine
Paediatric surgery
Pain management
Palliative care
Pathology
Physiotherapy
Plastic and reconstructive surgery
Psychiatry
Renal dialysis
Radiology
Respiratory
Rheumatology
Social work
Speech therapy
Urology
Vascular surgery

“Growing with our community
to provide excellent health care”
Our vision

Joondalup Health Campus (JHC) is the largest hospital in Perth’s northern suburbs. Fully accredited by the Australian Council on Healthcare Standards, our staff treat public and private patients.

JHC was established in June 1996 when the Western Australian Government appointed Health Care of Australia to operate the then Wanneroo Public Hospital and transform it into a modern health campus.

The hospital is now managed by Ramsay Health Care – Australia’s largest private hospital provider which operates 66 hospitals across the country. In Western Australia, Ramsay Health Care also operates Hollywood Private Hospital, Attadale Private Hospital and Glengarry Private Hospital.

JHC staff have treated public patients on behalf of the WA State Government since 1996.

Ramsay Health Care holds a 20-year contract to provide a range of services to public patients. This contract – managed by the North Metropolitan Area Health Service on behalf of the State - specifies an annual maximum operating budget and required levels of activity for services to public patients.

This contract is set to be extended by 10 years on completion of the current redevelopment.

The agreement also sets objective standards for the provision of high quality health care. It requires regular reporting on a wide range of indicators to ensure these standards are met. Ramsay Health Care is permitted to provide private health care services on the campus under the contract.

The Department of Health’s Licensing Standards and Review Unit inspects facilities, staffing and equipment annually. It appoints independent auditors to review coding, invoicing, activity, quality, reporting and administration at the hospital. JHC has received an ‘A’ rating every year since 2006.



My Story: Richard May

With the help of staff across the hospital, 38-year-old Richard May has returned to work and resumed a rigorous fitness regime after developing life-threatening pancreatitis.

The Butler resident was rushed to the Emergency Department in April where he was quickly diagnosed with acute pancreatitis – a potentially dangerous inflammation of the pancreas.

Over the course of the next seven weeks, Richard received care from specialist doctors and nurses across the hospital including the Critical Care Unit and medical ward. Following daily monitoring and treatment, they successfully treated Richard for the condition.

But after weeks in hospital including two weeks in an induced coma, Richard required the assistance of a team of allied health professionals – speech pathologists, dieticians, social workers, physiotherapists and occupational therapists – to literally get back on his feet.

“When I was finally discharged from hospital, my physical strength had deteriorated so much that I could only walk a few metres unassisted,” he said.


Richard was prescribed a complex therapy regime which included daily walks and other activities.

“Within four weeks, I was walking 10kms a day, swam 1km and managed a staggered return to work. Two months on, I was back to working full time and was running 25kms per week.”

Richard praises the multi-disciplinary team who helped him to beat the infection and get back on his feet.

“I received tremendous care and support,” he said. “They gave me my life back.”

Richard continues to receive follow-up care but is well on the road to recovery.



Welcome from our CEO

It has been another exceptional year at Joondalup Health Campus as we continue to grow with our community to provide excellent health care.

For me, the story of last year is that record numbers of patients have been treated. We have seen significant increases in activity across all areas of the hospital, a reflection of the continuing rapid growth of Perth's northern corridor and the community we serve.

Tens of thousands of patients came through our doors last year for emergency or non-urgent treatment. Many received life-saving care. Some of their stories are featured in this report.

Staff worked tirelessly to improve our service to patients, reducing waiting times for emergency care and elective surgery – quite a feat in the face of such sharp increases in activity.

Our \$393m redevelopment program took on a life of its own with the completion of key components including the new Emergency Department and ward block. We look forward to 2012 and the opening of the first of 12 new operating theatres and an expanded Critical Care Unit.

By early 2013, the final pieces of the construction jigsaw will be in place when a new 145-bed private hospital, a community clinical school and a second specialist medical centre open.

Put simply our hospital is growing so we can better serve our community. Thank you to our staff for their good humour and 'can do' attitude which has made this project so much easier than it otherwise would have been. Our staff, including medical, nursing, allied health, admin and support, continue to be our single greatest asset.

Thank you also to our patients and many visitors who have also adapted to the changing environment positively and supportively.

Kempton Cowan
Chief Executive Officer

Meet Our Executive Team



- 1 | **Karina Anderson**
Contract Manager
- 2 | **Shane Combs**
Director of Nursing and Midwifery
- 3 | **Ray Dunne**
Corporate Affairs Manager
- 4 | **Sean Hubbard**
Deputy Chief Executive Officer
- 5 | **James Miller**
Organisational Development Manager
- 6 | **Robert Morrison**
Director of Finance
- 7 | **Dr Richard Saker**
Director of Medical Services
- 8 | **Dr Simon Wood**
Director of Emergency Medicine
- 9 | **Colette Young**
Human Resources Manager



What a Year

It has been a busy year. Here are just some of the highlights.

July 2010

Our 'Think before you park' campaign reminds patients, visitors and the public about the need to consider if they really need to park at the hospital.

September 2010

Officials from the Australian Council on Healthcare Standards visit and award JHC seven 'extensive achievements'.

October 2010

The Mental Health Unit wins a prestigious Australian Private Hospitals Association Award for its family-friendly policies.

January 2011

Our Mole Patrol campaign kicks off - over 2000 people are screened for skin cancer over the course of summer.

February 2011

Aged care, rehabilitation and surgical patients move into our new ward block as total beds increase to 498.

March 2011

Premier Colin Barnett and Health Minister Dr Kim Hames officially open the new \$29m Emergency Department and new ward block in the company of Ramsay Health Care CEO Chris Rex and Deputy Chairman Michael Siddle.

April 2011

Nine people who have worked at the hospital for 30 years are among those recognised at our annual Staff Loyalty Awards.

May 2011

Construction of Joondalup's first standalone private hospital with 145 beds gets underway.

June 2011

Our skin cancer community program Mole Patrol scoops a prestigious national award.

Our year in numbers

As the population of Perth's northern corridor continued to grow, our staff treated record numbers of patients.

468,056 patient meals served
 57,843 adult emergency presentations
 47,456 admissions
 24,016 day cases
 18,314 after-hours GP attendances
 17,615 operations
 14,421 adult emergency admissions
 12,941 paediatric presentations
 9,659 ambulance presentations
 2,367 births
 1,193 paediatric emergency admissions

Patient activity

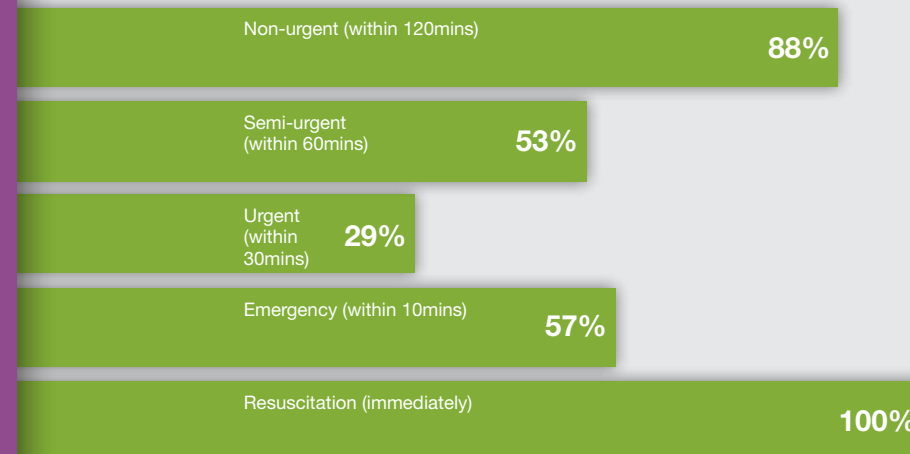
Emergency attendances up 20%
 Emergency admissions up 17%
 Inpatient admissions up 10%
 Births up 5%
 Operations up 4%
 After-hours GP consultations up 3%

Formal complaints

165 complaints
 81% response within 30 days
 2.0% complaint rate (total patients)

Emergency Department performance

Percentage of patients treated within recommended time frames



Elective surgery performance

Percentage of patients treated within recommended time frames





Putting Patients First

At JHC, we continuously strive to improve the way we work and to put patients first. Here are some examples of how we have improved our service to patients during the year.

Shorter waits for emergency patients

In the face of a 20 per cent increase in emergency presentations, staff across the hospital worked hard to reduce waiting times for emergency patients. By October, 85 per cent of patients were leaving the Emergency Department within four hours. JHC was one of only two hospitals in Perth to achieve the target. Health Minister Dr Kim Hames described the performance as an 'immense achievement' given the huge increase in presentations. As part of the changes, senior doctors now review patients much earlier while unplanned reattendances are down.

It starts with breakfast

New group breakfasts were introduced on rehabilitation wards to encourage patients to get out of bed and socialise as part of their rehabilitation program.

Improved turnaround of ambulances

Changes to the process for admitting emergency patients arriving by ambulance reduced ambulance ramping by 50 per cent.

Better communication with GPs

Typed discharge summaries are now sent to patients' GPs after they are discharged.

Helping patients to relax

Occupational therapists initiated a relaxation group for rehabilitation patients who were anxious about being in hospital.

Helping patients to go home sooner

Patient journey boards and patient communication boards were installed in every ward to enable patients and staff to track their progress and their estimated discharge date.

Faster after hours GP care

The After Hours GP Clinic was open 365 days of the year. The appointment of a second GP during busy periods has reduced waiting times for patients. The clinic is now managed almost entirely electronically which has enabled doctors to access patient records much more quickly.

Quicker emergency admissions

The Bed Management team have replaced faxes with emails. They now receive requests and allocate beds on wards for emergency patients while moving around the hospital. The change has ensured 40 per cent of patients are now on wards within four hours.

More junior doctors

Our medical training program expanded with record numbers of interns, medical officers and registrars working at the hospital.

Assisting carers

Social work forms have been streamlined to make it easier to capture the views of carers.

The right meal for patients

An electronic meal ordering system replaced hand-written orders reducing the number of incorrect meals delivered to patients.

Caring for nursing home patients

All patients returning to nursing homes receive a discharge envelope detailing their

treatment and follow-up care for the benefit of nursing home staff.

More nurse practitioners

More nurse practitioners were employed in the Emergency Department enabling patients with minor conditions to receive treatment more quickly and freeing up doctors to focus on the sickest patients.

Helping expectant mums

Dieticians commenced a new clinic for high-risk expectant mums to ensure they had information to help them to eat well during pregnancy.



Record \$393 million expansion underway

Joondalup Health Campus is rapidly expanding as part of a \$393m redevelopment program which is delivering extensive new facilities for public and private patients.

Construction started in September 2009 and is set to finish in early 2013 – months ahead of schedule.

The redevelopment is tracking under budget thanks to expert management by Ramsay Health Care and our construction partners John Holland Group. Some of the savings are funding additional new facilities such as the expanded Special Care Nursery.

The State Government is investing \$229.8m to deliver:

- Additional public beds – up from 280 to 451 in 2013
- New Emergency Department (2011)
- 12 new operating theatres replacing the existing six (2012)
- Expanded critical care unit (2012)
- St John Ambulance depot (2011)
- Child care centre (2013)

- Significant new plant and equipment
- Additional car parks for patients, visitors and staff

Ramsay Health Care is investing almost \$150m to deliver:

- Cardiac vascular catheter laboratory (2012)
- 145-bed private hospital (2013)
- Additional specialist medical centre (2013).

A new Community Clinical School will open in 2013 as part of a unique partnership between Ramsay Health Care, the University of Western Australia, Curtin University, Edith Cowan University and the Federal Government.

When complete in 2013, the expanded campus will be twice its size in 2009. There will be almost 650 beds across both public

and private hospitals. The total number of people employed by JHC will have increased by 40 per cent making JHC one of the biggest employers in the northern suburbs.

Car Parking

Paid parking for visitors was introduced to free up bays for people who need them most and to discourage people who were not visiting the hospital from parking onsite.

The change brought the hospital into line with the rest of the City of Joondalup. The money generated has contributed towards the hospital's sponsorship of events such as the City of Joondalup's Valentine Day Concert.

A community education campaign advised patients, visitors and the public

about the need to 'Think before you park' to ensure car parking bays are available for those who need them most.

We encouraged more staff to consider alternatives to driving to work and intend to step up these efforts in 2012 when new bicycle and change facilities open.

Green development

In conjunction with John Holland Group, we have taken an environmentally-friendly approach to our redevelopment where possible.

Initiatives include:

Limestone rock excavated from the site has been crushed onsite and re-used. Scrap steel, metal, plasterboard and gyprock offcuts and scraps are recycled instead of being sent to

landfill. Leftover bricks are returned to the manufacturer to be used elsewhere.

A special paint wash down facility is used onsite for washing paint brushes and rollers preventing contaminated water going into the storm water or sewer systems.

Grasstrees and zamia palms were removed prior to construction and will be returned to the site when building is finished. Site workers receive a stainless steel travel mug when they commence reducing the need for foam or plastic cups.



Growing with our Community

1 | Mental Health Unit | 2009

Expanded mental health unit with 42 beds including 10 secure beds providing Level 6 care to patients with serious mental illness.

2 | Emergency Department | 2011

State-of-the-art facilities for one of Australia's busiest Emergency Departments with 56 bays and for the first time separate facilities for adults and children.

3 | Wanneroo Wing | 2011

New ward block with 85 additional beds - almost all in spacious single rooms - accommodating aged care, rehabilitation and surgical patients.

4 | Special Care Nursery | 2011

Expanded Special Care Nursery with 16 neonatal cots - twice as many as before - providing Level 2B care to premature babies.

5 | Operating Suite | 2012

Twelve operating theatres including four state-of-the-art iSuites with digital surgery technology; two endoscopy procedure rooms and a catheterisation laboratory.

6 | Critical Care | 2012

A 9-bed Intensive Care Unit, 6-bed High Dependency Unit and a 10-bed Coronary Care Unit.

7 | Radiological Clinic | 2012

A new medical imaging centre will open in the site of the old Emergency Department, providing high quality radiology services to patients.

8 | Private Hospital | 2013

Joondalup's first standalone private hospital with 145 beds providing aged care and rehabilitation, obstetrics, surgery and general medicine services.

9 | Specialist Medical Centre | 2013

Additional specialist consulting suites over three floors, more than doubling the number of consulting suites on the campus.

10 | Clinical School | 2013

Purpose-built facilities to train the doctors, nurses and allied health professionals of the future - part of a unique partnership between Ramsay Health Care, the University of Western Australia, Curtin University, Edith Cowan University and the Federal Government.

11 | Child Care Centre | 2013

The hospital's existing staff child care program offered during school holidays is set to expand to the rest of the year with the opening of a child care centre.



My Story: Harm Bastick

Ten-year-old Harm Bastick was rushed to the Emergency Department in July after becoming violently ill, developing black eyes, a swollen tongue and glands in his neck the size of tennis balls.

Harm, who attends Two Rocks primary school, was diagnosed with a rare condition called Kawasaki disease which affects around 200 mainly young Australians each year.

Doctors quickly administered nine bottles of intravenous gamma globulin into Harm to prevent damage to his coronary arteries and heart - a major risk factor associated with Kawasaki disease.

After being stabilised, Harm was admitted to the Paediatric Department where he was monitored and received further treatment from the team of specialist doctors and nurses. Harm spent three weeks in hospital. He has now returned home and to school.

His mother Amber Hallam praised staff for their efforts. "Harm was examined within minutes of arriving and doctors

quickly diagnosed his condition. My gut instinct had told me Harm wasn't right. I just can't explain how grateful we are to the staff at the Campus."

Harm was admitted to the new paediatric Emergency Department, which is separate to the adult department and has dedicated facilities for children.

"This was the first time we had been to the new emergency area and it was just fantastic," said Ms Hallam.

One Team Growing Together

86% of our staff are proud to tell others they are part of our organisation. 84% of staff would recommend JHC as a place to work. Over 2,100 people work at our hospital and many live locally. We have no significant staff shortages and have waiting lists for many positions. Our annual staff turnover rate is just 7% – significantly lower than the national average of 12%.

While already one of the biggest employers in Perth's northern suburbs, we will recruit hundreds of additional staff in preparation for the opening of our new private hospital and expansion of public services.

Nursing and Midwifery

Our nursing team comprises enrolled nurses, assistants in nursing, registered nurses, midwives, clinical nurse consultants and nurse managers. Together, they work to ensure we deliver the highest standards of care to all our patients. We offer a range of education programs for existing and new nursing staff members.

Allied Health

Our team of allied health professionals includes social workers, speech pathologists, occupational therapists, dietitians and physiotherapists. They are important members of the multi-disciplinary team providing care to patients. With strong links to WA universities, we provide on-the-job training for hundreds of undergraduates each year.

Support staff

Clinicians require the support of a wide range of support staff including accountants, administrative staff, catering staff, engineers, housekeeping, human resources, receptionists and technicians. They provide the backroom support that enables clinicians to concentrate on looking after patients.

Doctors

Our medical team continues to grow, with record numbers of junior doctors and consultants now working at the hospital. The Heads of Department Medical Advisory Committee (HODMAC) meets every two months and provides valuable input and feedback to hospital management on a range of issues affecting doctors and patients.

HoDMAC members in 2011

- Mr Hannes Basson, General Surgery
- Dr Andrei Catanchin, Cardiology
- Dr George Garas, Gastroenterology
- Mr Tony Geddes, Orthopaedics (Chair)
- Dr Dave Hawkins, Critical Care
- Dr Susan Isdale, Obstetrics
- Dr Glenys Ismail, Anaesthesia
- Dr Jes Judge, Urology
- Dr Martin Marshall, Radiology
- Dr Mark McAndrew, Psychiatry
- Dr Mike Oehlers, General Practice
- Dr Stephen Richards, General Medicine
- Dr Desiree Silva, Paediatrics
- Dr Farid Taba, Liaison GP
- Dr Barry Vieira, Aged Care and Rehabilitation
- Dr Steve Ward, Pathology
- Dr Simon Wood, Emergency Medicine

My Story: Mark Morton

Nurse Therapist, Mr Mark Morton epitomises the spirit and commitment of more than 1,000 nurses who work at our hospital.

Mark has worked in the hospital's Mental Health Unit since 2007 and undertakes a 140km round-trip from Rockingham to work at JHC. Working with colleagues, Mark has set up a range of new programs for mental health patients and completed additional training in drug and alcohol care and treatment, cultural awareness and mindfulness in order to help patients.

"I believe in fostering optimism, setting up networks of support and focusing on the person as being their own expert on the road to recovery."

Mark was named Mental Health Employee of the Year at the Mental Health Commission Awards.



Community Board of Advice

'JHC should be considered a leader in recognising the importance of consumer and community involvement in health care.'

- Australian Council on Healthcare Standards



The Community Board of Advice provides advice and feedback to the management of JHC. Board members meet every two months. The board comprises community representatives and representatives from Carers WA, the Health Consumer Council, the City of Joondalup, the City of Wanneroo, Department of Health and State Government.

Serving members in 2010-11

Mr Albert Jacob MLA
Chair
State Government representative

Cr Tracey Roberts
Deputy Chair
Community representative

Mr Shane Combs
JHC Director of Nursing and Midwifery

Ms Alessandra D'Amico
Community representative

Ms Nadia Maiolo
Community youth representative

Ms Sylvia Meyer
Department of Health

Ms Glynis Monk
City of Wanneroo representative

Mr Tony O'Gorman MLA
Community representative

Rev Elizabeth O'Neil
JHC Pastoral Care

Mr Glen Power
JHC Deputy Chief Executive

Ms Stephanie Williamson
Health Consumer Council
Representative

Cr Trona Young
City of Joondalup



My Story: Sharon Suiter

Clarkson resident Sharon Suiter says she owes her new lease on life to staff who never gave up on her.

For the past decade, Sharon had spent half of her life in hospital receiving treatment and medications for chronic asthma.

"Hospital was just a part of my life and my asthma was so bad that I couldn't see the light at the end of the tunnel," said Sharon.

Her asthma hit a critical point in 2010 when she was rushed to the Emergency Department after suffering a severe asthma attack that left her in the Intensive Care Unit for several weeks.

"My last attack was so bad that doctors decided it was time to embark on a medically sound weight loss plan to help with my asthma."

Doctors suggested Bariatric surgery in an effort to reduce the prevalence, incidence and severity of her asthma. The procedure was a success with Sharon losing 50 kilograms over the course of 18 months.

"The surgery and subsequent weight loss has given me a new lease on life," said Sharon.

"My asthma has practically disappeared and I owe it to the fantastic staff at Joondalup.

"They have stuck with me throughout my journey, listened to me when I was in pain and explored every possible avenue to get me back on the road to recovery."

"They really do care and I can't thank them enough for their support over the years."



Caring for our Community

JHC is a community hospital – we provide hospital care to thousands of people living in the northern suburbs and most of our staff live locally. We believe in putting back into the community and helping our community to grow and develop.

As a founding member of the Joondalup Business Association, we support local businesses where possible. During the year, we spent more than \$6m with local businesses.

We contribute actively to many local organisations with representation on the boards of Edith Cowan University and the West Coast Institute of Training.

Our award winning skin cancer awareness initiative Mole Patrol provided 2,000 members of the Perth community with free skin checks conducted by skilled skin specialists. One in 10 people were referred on for a biopsy and further testing. At least 10

serious skin lesions and two confirmed melanomas were found.

We contributed financially as a major sponsor to the City of Joondalup's Valentine's Day Concert which attracted over 8,000 people.

We donated thousands of dollars to Telethon WA, the Cancer Council and many other good causes.

As part of Ramsay Health Care, we participate and invest in WA's prominent community events including HBF Run for a Reason, Triathlon Pink, Relay 4 Life, R U OK Day, International Women's Day and Australia's Biggest Morning Tea.

A proud supporter of the arts, our sponsorship program has assisted the WA Ballet to perform to an audience of 48,200, the WA Opera to sing to an audience of 30,000 per year, and the Black Swan Theatre company play to an audience of 14,967.

Growing Wiser with GPs

We launched 'Growing Wiser – Meeting of Medical Minds' a comprehensive program to engage and educate local GPs. As part of this program, JHC specialists host regular active learning modules to help GPs to strengthen their knowledge and understanding of complex medical conditions. The modules are run in partnership with Perth North Metro Medicare Local (formerly Osborne GP Network). Our regular Meeting of Medical Minds events are opportunities for GPs and our specialists to discuss clinical issues.

We care for our community in more ways than one. Throughout the year, we participated in or contributed financially to many programs and events including:

- Australia's Biggest Morning Tea
- Black Swan State Theatre Company productions
- Cancer Council's Relay for Life
- City of Joondalup Valentine's Day Concert
- HBF Run for a Reason
- RUOK? Day
- Telethon
- Triathlon Pink
- Volunteering WA
- WA Health Nurse of the Year Awards
- West Coast Institute of Training Student Awards

My Story: Ann Cullen

Ann Cullen knew she had a couple of spots on her skin that needed to be looked at by a specialist. So when she heard on the radio about Mole Patrol coming to Garden City, she took the opportunity to have her skin checked there.

“I work at Garden City,” said Ann. “So it was a convenient way for me to get professional advice on my skin condition.” Ann was seen by Dr Anh Nguyen, one of the specialists from RediMed participating in the Mole Patrol.

“Dr Nguyen was very thorough and knew immediately that I had two basal cell carcinomas,” said Ann. “When I asked if I could get them removed quickly, she was able to see me in her surgery within a matter of days.” Ann says that the Mole Patrol was an excellent service that was able to confirm her suspicions about her skin damage, and to expedite having the lesions removed.

“My brother passed away several years ago with skin cancer, so I wanted my skin checked professionally,” said Ann.



Specialists Directory

The following doctors work at Joondalup Health Campus. Specialists are located at JHC unless otherwise stated.

A

Dr Arun Abraham
Cardiologist

Suite 13
Hollywood Specialist Centre
95 Monash Avenue
Nedlands, WA 6009
t 1300 887 997
f (08) 9389 5322

Dr Patty Adams
Obstetrician and Gynaecologist

Suite 112
Specialist Medical Centre
t (08) 9400 9631
f (08) 9400 9955

Dr Yasir Al Tamimi
Anaesthetist

Suite 207
Specialist Medical Centre
t (08) 9400 9020
f (08) 9400 9975
Special Interest:
Consultant Anaesthetist
and Pain Specialist

Dr Stewart Allan
Anaesthetist

Suite 207
Specialist Medical Centre
t (08) 9400 9020
f (08) 9400 9975

Dr Venkat Ayyar
Medical Physician

Suite 107
Specialist Medical Centre
t (08) 9346 3172
f (08) 9346 3204

B

Mr Brett Bairstow
Orthopaedic Surgeon

Suite 6, 1st Floor
Mercy Medical Centre
Mercy Hospital
Mount Lawley, WA 6050
t (08) 9370 9838
f (08) 9370 9837

Dr Sunny Baruah
Obstetrician and Gynaecologist

Suite 112
Specialist Medical Centre
t (08) 9400 9631
f (08) 9400 9955

Mr Hannes Basson
General Surgeon

10 Reid Promenade
Joondalup, WA 6027
t (08) 9300 2731
f (08) 9300 2741

Dr Peter Baumgartner
Anaesthetist

Joondalup Private
Anaesthetic Group
Suite 5, 82 Reid Promenade
Joondalup, WA 6027
t (08) 9300 3380
f (08) 9300 3773

Dr Michael Beitz
Anaesthetist

Southern Anaesthetics
Suite 326, St John Of God Medical
Centre, 25 McCourt Street
Subiaco, WA 6008
t (08) 9381 9100
f (08) 9388 3019

Dr Peter Bentley
After Hours GP

After Hours GP Clinic
t (08) 9400 9988
f (08) 9400 9496

Dr Neil Boudville
Renal Physician

Renal Unit
4th Floor, G Block,
Sir Charles Gairdner Hospital
Nedlands, WA 6009
t (08) 9346 2799
f (08) 9346 2816

Dr Geoff Braimbridge
Anaesthetist

Unit 6, 1 Station Street
Subiaco, WA 6008
t (08) 6267 6200
f (08) 6267 6210

Dr Liezel Bredenkamp
Anaesthetist

Suite 207
Specialist Medical Centre
t (08) 9400 9020
f (08) 9400 9975

Dr Adrian Brooks
Plastic Surgeon

RediMed
1 Frederick Street
Beldon, WA 6104
t (08) 9230 0900
f (08) 9230 0999

Dr Cameron Burrows
Emergency Physician

Emergency Department
t (08) 9400 9006
f (08) 9400 9065

Dr Andrei Catanchin
Cardiologist

Perth Cardiovascular Institute
Suite 108
Specialist Medical Centre
t (08) 6314 6844
f (08) 6314 6944

Dr Chin-Wern Chan
Pain Management

Suite 207
Specialist Medical Centre
t (08) 9400 9020
f (08) 9400 9975

Dr Vince Chapple
IVF/Fertility

Fertility North
Suite 213
Specialist Medical Centre
t (08) 9301 1075
f (08) 9400 9962

Dr Desmond Chih
Infectious Diseases

74 McCoy Street
Myaree, WA 6154
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f (08) 9467 2826

Dr Chris Chung
Geriatrician

PRACWA
Suite 203
Specialist Medical Centre
t (08) 9400 9425
f (08) 9400 9067

Dr Scott Claxton
Respiratory Physician

Suite 103
Specialist Medical Centre
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f (08) 9400 9626

Dr Richard Clugston
Cardiologist

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Hollywood Specialist Centre
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www.cvs.net.au

Dr Steve Colley
Ophthalmologist

Insight Eye Clinic
Westminster Specialist Centre
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Westminster, WA 6061
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f (08) 9440 5064

Dr Robin Collin
Anaesthetist

PO Box 87
Claremont, WA 6910
t (08) 9386 4280
f (08) 9386 4280

Mr Geoff Cooper
Orthopaedic Surgeon

North Coast Orthopaedics
25/56 Grand Boulevard
Joondalup, WA 6027
t (08) 9300 9369
f (08) 9300 2512

Dr Richard Cordell
Geriatrician

PRACWA
Suite 203
Specialist Medical Centre
t (08) 9400 9723
f (08) 9400 9726

Dr Julie Crawford
Haematologist

Haematology Care Centre,
Sir Charles Gairdner Hospital
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Dr Neil Cumpston
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Dr Philip Currie
Cardiologist

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Perth Cardiovascular Institute
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Dr Jane Deacon
After Hours GP

After Hours GP Clinic
t (08) 9400 9988
f (08) 9400 9496

Dr Pasko Dedic
Cardiologist

Suite 13
Hollywood Specialist Centre
95 Monash Avenue
Nedlands, WA 6009
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Mr Greg Dorfman
General Surgeon

Unit 4/77 Grand Boulevard
Joondalup, WA 6027
t (08) 9300 9080
f (08) 9300 9079

Dr Blasco D'Souza
Ophthalmologist

Unit 5/22 Cecil Avenue
Cannington, WA 6107
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f (08) 9258 5995

E

Dr Michael English
Ophthalmologist

Cambridge Eye Clinic
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Nedlands, WA 6009
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f (08) 6389 0902

Some of the benefits of working at our hospital

Baby-friendly hospital

New mums – patients and staff are encouraged to breastfeed their babies for as long as possible.

Car parking

All staff are eligible for free car parking either onsite or offsite nearby.

Bicycle facilities

Lockers, showers and bicycle storage facilities are available.

50 Plus Program

The 50 Plus Program offers a range of benefits to employees aged 50 years and over. These include discounts and a variety of flexible working options including purchasing additional leave.

Hospital discounts

Permanent staff and their families are eligible for a \$500 discount on private hospital fees at any Ramsay Health Care hospital. Staff are also eligible for corporate rates for private health insurance from a range of private health insurers.

Ramsay Employee Club

The Ramsay Employee Club offers discounts on a range of products and services including shopping at Big W, BWS Liquor, Dan Murphys, Dick Smith, Tandy and Woolworths.

Salary packaging

Employees can reduce the amount of tax they pay by salary packaging expenses including self-education, superannuation contributions, novated leases, laptop purchases and professional membership fees.

Social Club

The JHC social club offers a range of discounts and fun events throughout the year. Membership is \$1.50 per week.

Study assistance

All staff can also apply for study leave for work-related education.

Vacation Care

JHC was the first hospital in WA to offer onsite child care during school holidays. Our Vacation Care program is staffed by qualified childcare workers and is fully accredited.

**For career opportunities visit
www.joondaluphealthcampus.com.au**

Joondalup Health Campus
Shenton Avenue
Joondalup WA 6027

Call us 08 9400 9400
growingwithyou@ramsayhealth.com.au
joondaluphealthcampus.com.au