

Registering the Death

The Funeral Director will collect all information required for registration of the death and send it to the Registry of Births, Deaths and Marriages. A death certificate is not automatically sent to the family following registration. Let the Funeral Director know if you require a death certificate and they will apply for one when submitting documents.

If a Funeral Director is not involved, the person coordinating funeral arrangements is responsible for registering the death.

We're Here for You

The death of a loved one can be overwhelming with many things happening at the same time. We're here for you, so please talk to our staff and make as much use of our services as you need.

If you have any concerns, feedback or would like to talk to our Patient Advocate, Chaplains or Service Improvement Manager, please contact us on **9400 9400**.

Further Assistance

The following agencies may be able to provide advice and assistance:

Australian Centre for Grief and Bereavement:

Provides details of free bereavement counselling services and links to websites.

Contact 1800 642 066 or visit www.grief.org.au

Australian Funeral Directors Association:

Provides information about what to do after the death of a loved one.

Contact 08 9355 3441 or visit www.afda.org.au

Beyond Blue:

An independent not-for-profit organisation addressing issues associated with depression and anxiety.

**Contact 1300 224 636
or visit www.beyondblue.org.au**

Metropolitan Cemeteries Board:

Provides information on facilities for burial, cremation and commemoration, including metropolitan cemetery contact details.

Visit www.mcb.wa.gov.au

Mensline:

Offers relationship, counselling and referral services for men.

**Contact 1300 789 978
or visit www.menslineaus.org.au**

DepressioNet:

Provides information and support to people with depression, including their family and friends.

Visit www.depressionnet.com.au

Lifeline:

Offers various services including free counselling.

Contact 131 114 or visit www.lifeline.org.au

Sids and Kids Online:

Provides advice and assistance to families affected by Sudden Infant Death Syndrome (SIDS).

Contact 1300 308 307 or visit www.sidsandkids.org

Solace Association:

Offers support for people who have lost their partner.

Contact 1300 308 307 or visit www.solace.org.au

JOONDALUP
HEALTH CAMPUS

Shenton Avenue Joondalup WA 6027
PO Box 242 Joondalup WA 6919
Telephone 08 9400 9400 Facsimile 08 9400 9054

JOONDALUP
HEALTH CAMPUS



On Your Loss

Joondalup Health Campus and staff extend our condolences to you, your family and friends. This brochure explains the support services available to you and explains what happens following the death of your loved one.

Support for You and Your Family

Grieving is a natural part of losing someone close to you. We have staff who can attend to any emotional or spiritual counselling assistance that you might need. Please talk to our ward staff about how we can help.



When a Loved One Dies

You don't need to do anything straight away. Take as much time as you need, before you go home. You may wish to inform family members and close friends who can offer their support.

Once you leave the hospital your loved one will be moved to the hospital mortuary. You can contact us if you wish to see your loved one again, however, you may prefer to arrange for viewing through your funeral director (*see Organising the Funeral*).

Personal Property

Your loved one's personal property and belongings are generally collected at the time of death. However, if this is not convenient, you can arrange to collect property the following day.

Please advise our staff if you wish to make alternative arrangements (*identification will be required upon collection*).

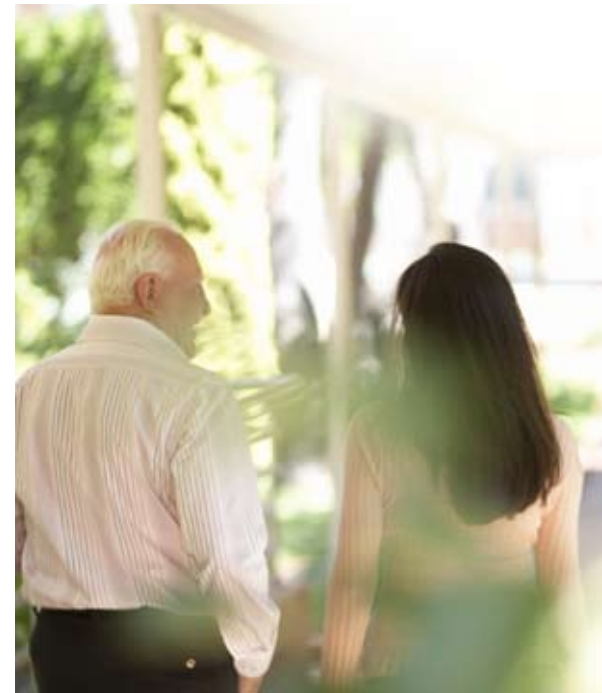
If someone else (other than next of kin) is to collect the property, you will need to provide them with a signed letter of authority. It is best that you telephone us on **9400 9400** before you arrive.

Necessities & Formalities

Our staff will take care of the medical necessities and formalities.

Once the doctor completes the 'Medical Certificate of Cause of Death', the Funeral Director may take your loved one into their care. Funeral arrangements cannot be undertaken until the doctor has signed and issued this certificate to the Funeral Director.

If other agencies need to be involved, we will discuss this with you. If there are coronial requirements, your loved one will be taken to the mortuary at Sir Charles Gairdner Hospital.



Organising the Funeral

A Funeral Director can organise the funeral for you and it is best that they be notified within 24 hours of the death.

The Funeral Director will arrange:

- Collecting your loved one from hospital
- Contacting agencies that need to be immediately informed
- Certificates for the burial or cremation
- A date for burial or cremation
- Memorial services to meet your needs
- Newspaper notices and flowers

If you are unsure who to contact, the Western Australian Funeral Directors' Association may be able to assist.

Contact 9355 3441 or visit www.afda.org.au.